

OpenText Elite Awards 2018

Thank you for your interest in the OpenText Elite Customer Awards!

The 2018 OpenText Elite Customer Awards will be presented at the annual global user conference, OpenText Enterprise World 2018, July 10–12 at the Metro Toronto Convention Centre in Toronto, Canada.

Award eligibility

All OpenText licensed customers are encouraged to complete the award submission process and join the awards ceremony at Enterprise World.

Submission process

Once completed, please email the below questionnaire to elite@opentext.com. Submissions should include a detailed description of your implementation, including number of users, scope, content managed, relevant processes, customizations and benefits to your organization and end users. For more information about the awards or selection criteria, please email elite@opentext.com.

The submission deadline is Thursday, May 10, 2018.

Award winners

Our 2018 OpenText Elite Award winners will be notified by email on Friday, June 1, 2018.

Each winning organization will receive:

1. Complimentary admission to Enterprise World 2018 for one
2. Round trip airfare for one
3. Four nights of hotel accommodations for one

Award selection criteria

The OpenText Elite Award entries will be reviewed based on a need/value/benefit analysis. The panel of OpenText judges, including product marketing, product management and executive leadership, will consider which implementations enabled the greatest benefits to end users, provided for improved productivity levels, demonstrated functionality and innovation and ensured potential for future growth.

Promotion and media

Recognition through the OpenText Elite program is an excellent way to elevate your organization's status as an industry leader and innovator. OpenText Elite Award winners will be featured in a press release, with the option to participate in media interviews while at Enterprise World.

Winners will also be featured on the OpenText website with a brief description of their implementation and company logo. A video of the awards ceremony will be recorded and used for promotion during and post-conference.

OpenText Elite Awards 2018 questionnaire:

Organization details

1. Company name:
2. Website:
3. Industry:
4. Your full name:
5. Title:
6. Contact phone number:
7. Email:

Background

8. What challenges (business, IT, organizational) prompted your company to search for a solution?
9. Why did OpenText best fit your needs?
10. What are the biggest benefits of working with OpenText to your company?

Solution

11. Please list all OpenText products (including versions) and services used in your implementation.
12. Why should your organization win an OpenText Elite Award? Describe your deployment including the types of information managed and the processes supported. Explain why your implementation is a standout!
13. Which of the following best describes the current stage of your project?

<input type="radio"/> a. Under development	<input type="radio"/> c. Deployed partially
<input type="radio"/> b. Pilot	<input type="radio"/> d. Fully deployed

14. What is the scope of the implementation? Please list the number of users, departments affected, organizational scope and accessibility.

15. Is your enterprise solution integrated with any other systems (e.g., ERP, CRM, office applications, etc.)?

Cloud

16. Are you deploying OpenText in the cloud? If so, what were your objectives for bringing in cloud solutions? What were the drivers? For example:

- | | |
|---|---|
| a. Outsource activities to a vendor with expertise in the field | c. Unwilling or unable to build infrastructure, add servers, etc. |
| b. Small IT team in-house | d. Cost management |
| | e. Other? |

17. Are you in the OpenText Cloud? If so, what benefits have you seen from operating your applications in the OpenText Cloud? Any "before and after" information you can share would be helpful.

Benefits

18. What are the most significant IT and business benefits to your organization resulting from your implementation?

19. What are the metrics employed to measure the short-term and long-term success of your implementation? How did the implementation rate against those metrics?

20. Can you identify any cost or time savings as a result of the deployment? Any increased revenue attributable to the use of OpenText technology?

Next steps

21. What are your expected next steps in further developing this deployment, expanding use or scope or developing additional projects?

22. Is there anything else that OpenText could have provided or done to make this solution more successful? (Comments here will not impact the selection process.)

23. Are there any additional comments you want to add about the solution, the company or customer service?

Please email your completed submission to elite@opentext.com by Wednesday, May 9.
Our 2018 Elite Award recipients will be notified by Friday, June 1.

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